

Unlocking Information:

Once registered, you will receive a personalized key to unlock the [Gizmo DA](#) and [Gizmo App](#) (which will be provided on the disk sent with your key). To unlock either of the products, perform the following steps:

- 1) Remove the zeros in the key area below (just hit the Backspace/Delete key).
- 2) Enter your key exactly as it appears on the return letter, heeding the following rules:
 - Do not hit the Enter or Return keys at any point, as they will select demo mode. If your key takes up more than one line, it will automatically wrap around to the second line while typing.
 - Do not enter the name of the product, only the key sequence.
 - The key consists of the numerals 0 (zero) through 9 (nine) and the letters "A" through "F". Make sure you distinguish between the letter "B" and the number "8" (eight). Note that this implies that any occurrence of an "O" (oh) is actually a zero.
 - Upper- and lower-case doesn't matter. i.e. "C3" can be entered as "c3".
 - Spaces are optional to separate each character pair, but cannot be entered within a pair. For example, "C4 30 51" and "C43051" are correct, but "C 4 3 0 5 1" is not.
- 3) After verifying your entry, click the Unlock button and your key will be validated and saved. To determine if Gizmo is unlocked, display the About window. Your name will appear after the "Registered To:" heading if it was accepted.

If your key was not accepted, here are some possible reasons:

- The disk/volume that contains Gizmo (the DA or application version) is locked. Make sure the plastic thingy on a floppy disk is covering the write-protect hole. On a hard disk, make sure your volume or volume partition is not "read-only". To check this, choose Get Info from the File menu after selecting your startup disk icon on the desktop.
- The Gizmo file is locked. If you are unlocking the DA, check the System file if you installed Gizmo with the Font/DA Mover; or Gizmo's suitcase document if Suitcase™ or similar is used. If using the application, make sure it is not locked. To see if a file is locked, select (highlight) the file in question on the Finder's desktop and choose Get Info from the File menu. The Locked check-box should not be highlighted if it is unlocked. If necessary, click the check-box to un-highlight it.
- The key was entered incorrectly. Enter your key again and verify it carefully.
- If after several attempts you cannot unlock Gizmo, you may have received a bad key. It is a rare occurrence, but it has been known to happen.

You have unlocked Gizmo, but some time down the road it becomes locked again. Why?

There are several causes of this problem, the reason of which is to prevent locked copies of Gizmo from being distributed. Here are some of the causes:

- Gizmo was copied from one disk/volume to different disk/volume.
- The disk/volume that contains Gizmo is locked. Note that this prevents Gizmo from running on a file server.
- The Gizmo DA suitcase file, Gizmo application, or the System file are locked.
- Copying Gizmo DA from one suitcase file to another.

NOTE: Moving Gizmo from one folder to another folder on the same disk will not unlock it.

